



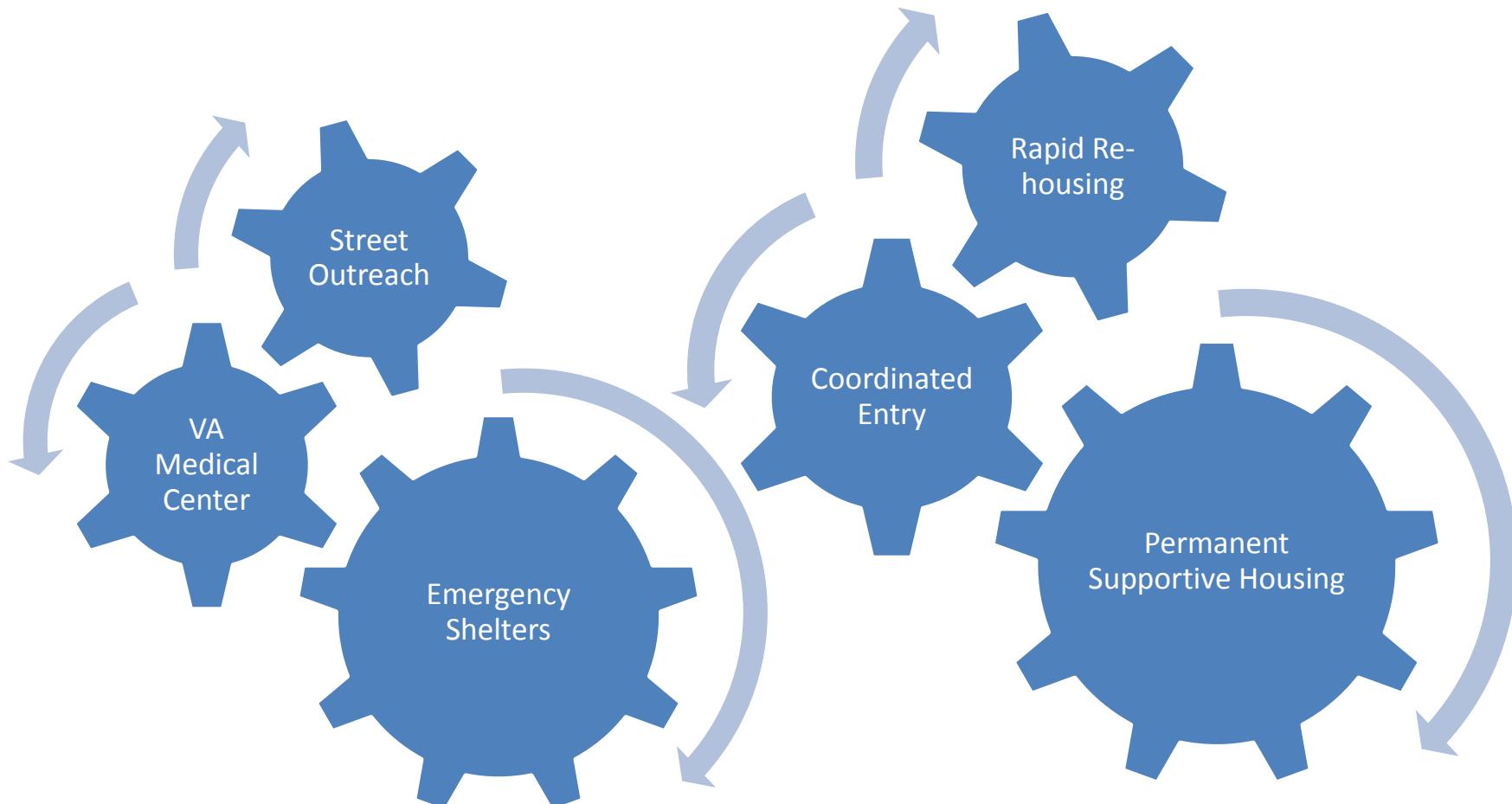
# Ending Veteran Homelessness Initiative in Chicago

## Leadership and Data: A Relationship to End Veteran Homelessness

# Role of Data in Ending Veteran Homelessness: Focus

- **Importance of Data and the Homeless Management Information System (HMIS) database:**
  - The complete depiction of the scope of Veteran homelessness.
  - Data is comprehensive, relatable, accepted and adaptable
- **Continuous need and outcome assessment:**
  - HMIS as a means to engage with Veterans from homelessness to housing
  - Reporting capabilities available on all steps within the assessment and housing process
- **By Name List:**
  - Identification and tracking outcomes for each Veteran experiencing homelessness
  - Shared tool for housing and motivation for larger scale action
- **Data Dashboard:**
  - Leadership Team's ownership of vast, quickly updated display of community's progress and potential areas for action
  - Audience beyond Leadership Team
- **Intersection of Data and Planning:**
  - Implementation of strategies based on investigation of issues within community data
  - Two examples of application of assessed challenge derived from data

# Data: HMIS System and Trusted and Comprehensive Data



# Data: HMIS System and Trusted and Comprehensive Data

## Benchmark B: Specification to measure whether Veterans have quick access to permanent housing.

**Unit of Measurement:** Community-wide average time from date of identification of homeless Veterans in the CoC's geographic area to date of move-in to a permanent housing destination

**Contributing Programs:** All projects administering emergency shelter, transitional housing, supportive housing, SSVF, HUD-VASH, street outreach, and permanent housing funded by CoC, local, state, or federal programs

**Data Source:** Active List

**Target:** Community-wide average time from the date Veterans are identified as experiencing homelessness in the CoC's geographic area to the date they move-in to a permanent housing destination is 90 days or less

**Measurement Period:** Continuous 90-day period preceding benchmark measurement (for example, June 1-August 31, 2016)

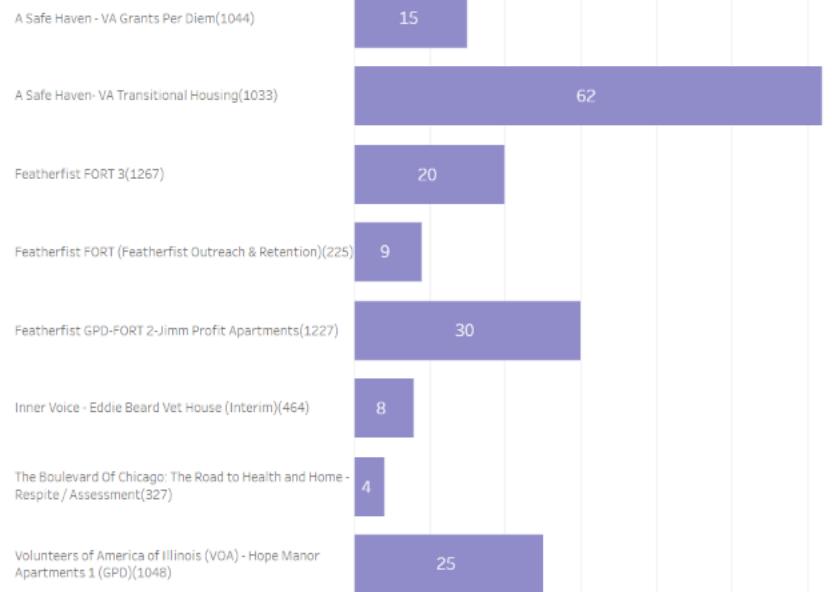
### Calculation:

[Total number of days for all non-exempted Veterans from identification to move-in to permanent housing]  
DIVIDED BY / [Total # of non-exempted Veterans]  
 IS LESS THAN OR EQUAL TO 90 days

Veterans Remaining to be Housed as of 5/30/2017: **574**

Count of Veterans in Bridge and Service-Intensive Transitional Housing (SITH) in Grant and Per Diem Projects or VA Contract Transitional Housing on 5/30/2017

### Provider



### Select Chronic Homeless Status for GPD Veterans

(All)

### GPD Type - Bridge or Service Intensive Transitional Housing

- (All)
- Bridge - Accepted Perm. Housing Offer in Last 90 Days
- SITH - Declined Perm. Housing Offer
- SITH - No Perm. Housing Offer

# Continuous Need and Outcome Assessment: Tool to House Veterans and Report on Process

Client Information Service Transactions

Needs Services Referrals Shelter Stays Entire Service History

**Previous Referrals**

Select Dates		Start Date		End Date				
-Select-		<input type="text"/> / <input type="text"/> / <input type="text"/>	  	<input type="text"/> / <input type="text"/> / <input type="text"/>	  	<input type="button" value="More"/>	<input type="button" value="Search"/>	
	Need Date	Referred Date	Referred To	Referral Outcome	Need Type	Need Status	Need Outcome	
 	03/17/2017	03/17/2017	Chicago Coordinated Entry System (CES) - Housing Provider Project		Homeless Permanent Supportive Housing	25 Cities: Matched, awaiting response/decision from Housing Provider		



Client - (409264) Bryant, Kris Mass Visibility Update 

(409264) Bryant, Kris  
Release of Information: **None**

Client Information Service Transactions

Summary Client Profile Households ROI Entry / Exit Case Managers Case Plans Measurements Activities Assessments

Added to the system 03/09/2017 10:34 AM

Name	Bryant, Kris	Gender	Male
Date of Birth	04/28/1995 (Age 22)	Primary Race	White (HUD)
Social Security	222-22-2222	Secondary Race	
		U.S. Military Veteran?	No (HUD)



Households Entry/Exits

ID	Type	Head of Household	Relationship	Program	Type	Entry Date	Exit Date
				All Chicago - CES PSH Project	HUD	 06/03/2017	

# By Name List: The One List

Name	ClientID	Chronic Homeless Status	Indiv VI Score	Age	Gender	Current Projects	Program Type	Enrolled in PHWSS; Needs Match to Different Project	Project Entry Date	Project Exit Date	Length of Time Homeless (days)	Client Under-Reports Disability	Veteran Status
[REDACTED]	[REDACTED]	CH	6	51	Male	Chicago Coordinated Entry System (CES) - Skilled Assessors Project(1474)	Coordinated Assessment (HUD)		5/18/2017		883	No	No (HUD)
		CH	5	62	Female	Chicago Coordinated Entry System (CES) - Skilled Assessors Project(1474)	Coordinated Assessment (HUD)		5/19/2017		3074	Yes	No (HUD)
		CH	5	64	Male	[REDACTED]	Services Only (HUD)		2/13/2017		1128		No (HUD)

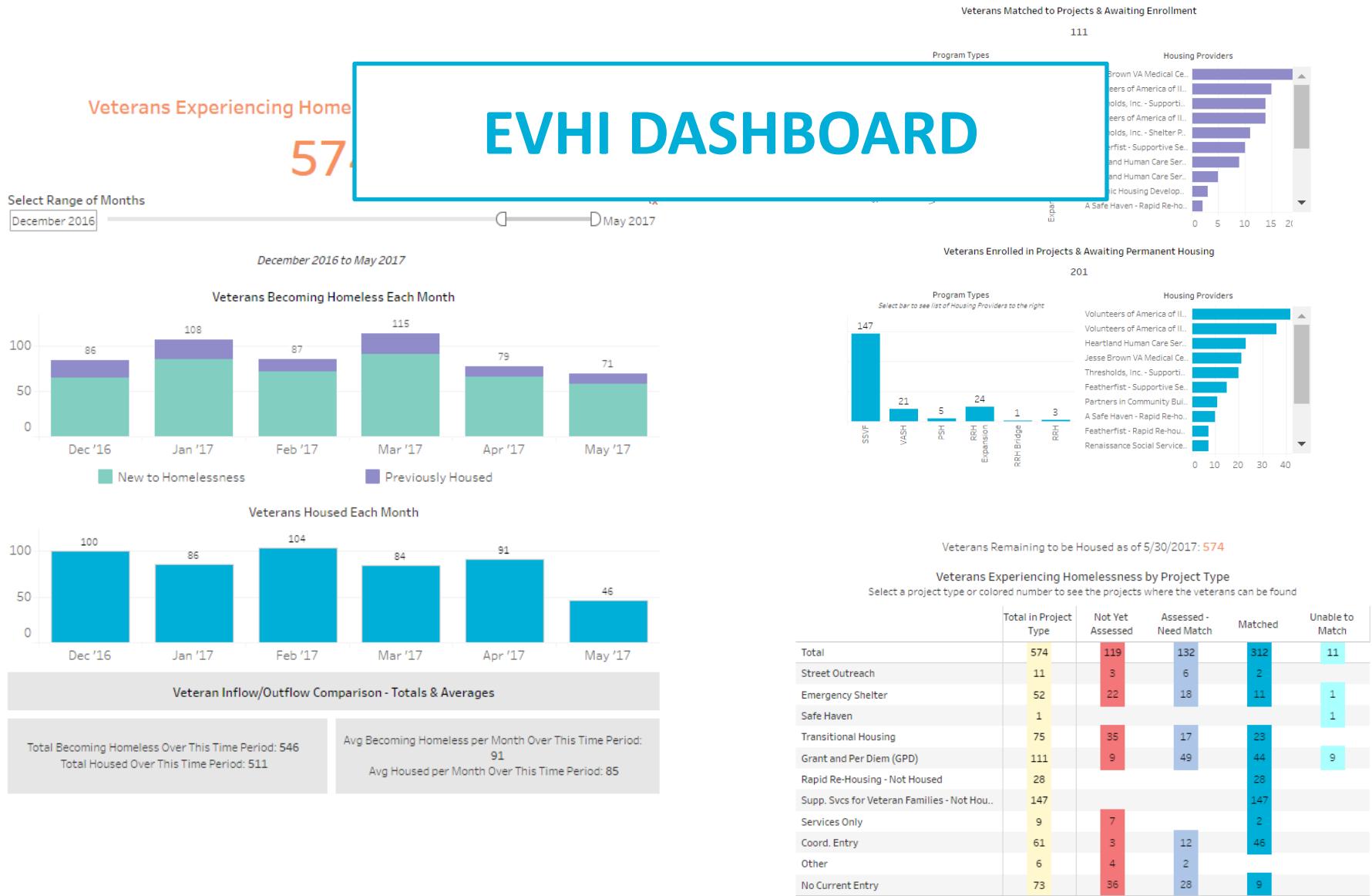
## Data Details:

- Total number of Veterans experiencing homelessness
- Projects engaged with each Veteran
- Project history for each Veteran

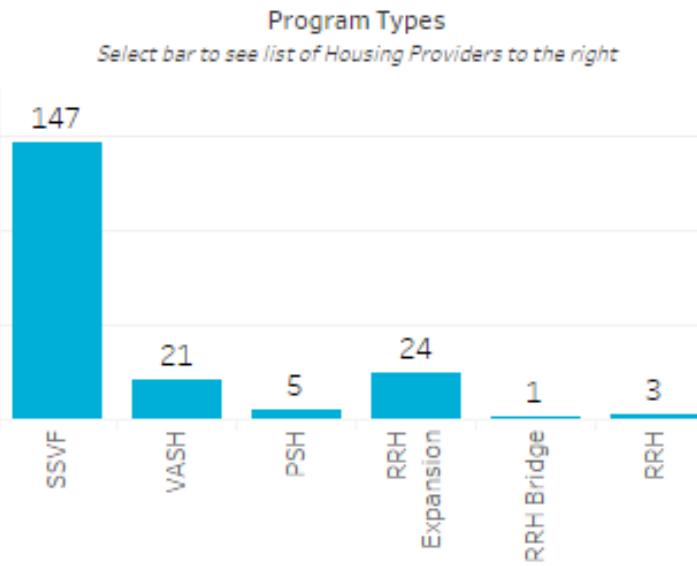
## Team Application:

- Barometer to assess progress
- Tracking outcomes for all aspects of movement from engagement to housing
- Targeted action in System Integration Teams (SIT)
- Inflow assessment

# Data Dashboard: Ownership and Application by Leadership Team

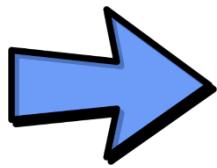


# Data and Planning: Dashboard to Activity



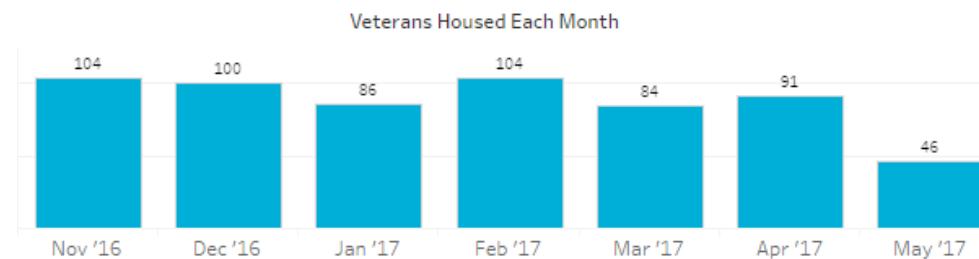
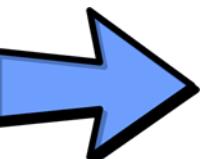
Veterans Connected to Housing Program and Awaiting Permanent Housing Units

300 in 30 Days



Housing Acceleration: Project Teams, Landlord, and Veteran Connections

Home for the Holidays



# Stay in Touch!

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